

10 March 2026

All Electronic Service Agents

LTA/VRLSD/M38.008.231/0176

Dear Sir/Madam,

**Reminder: Switch to Singpass Login For LTALink By 30 June 2026**

We refer to our circular (LTA/VRLSD/M38.008.231/0170) of 9 June 2025 regarding the switch from Netrust tokens to Singpass login for LTALink.

This is a reminder that the deadline to make the switch is **30 June 2026**. To minimise disruption to your business operations, we strongly encourage you to plan and make the switch to Singpass login as soon as possible.

**You will not be able to use your Netrust Token to access LTALink after 30 June 2026.**

For more information, please refer to the attached list of Frequently Asked Questions (FAQs) and user guide at [go.gov.sg/ltacpesa](http://go.gov.sg/ltacpesa).

**What You Need To Do**

- Switch to Singpass login for LTALink by **30 June 2026**.
- Before switching to Singpass, please ensure that:
  - a) All LTALink authorised users from your company have been assigned a Corppass account and the “LTALink User” role in the Corppass Portal.
  - b) Your company’s Corppass Administrator has login to OneMotoring via Singpass for Business Users to assign the required LTALink access via the “Manage LTALink authorised users” digital service.
  - c) Inform Netrust to cancel your subscription to prevent incurring charges after the switch-over.

If you require further assistance, you may contact our LTA officers on Monday to Friday (excluding Public Holidays) from 09:00 hr to 16:00 hr.

<b>Name of Officer</b>	<b>Contact Number</b>	<b>Email Address</b>
Elaine Choo	6553 5195	lta-esa_application@lta.gov.sg
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Yours sincerely,

Ray Lim Tiak Hee (Mr)  
Deputy Director  
VRL Project Development Division  
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[This is a computer-generated letter, no signature is required.]

## Frequently Asked Questions (FAQs)

### General

1. **Why is LTA transiting from using Netrust token to Corppass for registered Electronic Service Agents (ESAs) to access LTALink to perform vehicle-related transactions on behalf of vehicle owners?**

The change in login method will provide ESAs like your company with greater convenience when accessing LTALink. In addition, your company can better manage the list of authorised users who can perform transactions in LTALink.

2. **Is there any fee payable to login to LTALink via “Singpass for Business Users”?**

There is no fee payable to login to LTALink via “Singpass for Business Users”.

3. **When should I switch from Netrust Token to “Singpass for Business Users”?**

You can switch from Netrust Token to “Singpass for Business Users” at your convenience, as long as it is done before 30 June 2026.

4. **Can I login using both Netrust token and “Singpass for Business Users” concurrently?**

Once any of the authorised users in your company (including the Corppass Administrator) logs in to LTALink via “Singpass for Business Users”, all users in your company must use “Singpass for Business Users” to login to LTALink.

We encourage companies to make the switch to “Singpass for Business Users” when your company is fully ready, as the change is permanent and applies to all LTALink authorised users for your company.

5. **How do I switch out of Netrust Token to “Singpass for Business Users”? How long is the entire process expected to take?**

There are **four steps** to be completed within 30 minutes.

- (a) First, the Corppass Administrator needs to login to the Corppass Portal to assign his/her Corppass account with a role that has access to the “Manage LTALink authorised users” digital service on OneMotoring. For more details on role assignment for OneMotoring digital service on Corppass Portal, check out the user guide at [go.gov.sg/ltacp](http://go.gov.sg/ltacp).

- (b) Next, the Corppass Administrator needs to login to the Corppass Portal to create a Corppass account for each LTALink authorised user and assign the accounts with the role “LTALink User” for OneMotoring digital services.
- (c) Once done, the Corppass Administrator needs to login to the “Manage LTALink authorised users” digital service at LTA’s OneMotoring website using “Singpass for Business Users” to add the accounts of the authorised users to the list of LTALink authorised users and assign them with access to the required functions.

For more details on role assignment for LTALink on Corppass Portal and OneMotoring, check out the user guide at [go.gov.sg/ltacpesa](http://go.gov.sg/ltacpesa).

- (d) Lastly, once any of the authorised users in your company (including the Corppass Administrator) logs in to LTALink via “Singpass for Business Users”, your company will automatically switch out of Netrust Token to “Singpass for Business Users” and all users must use “Singpass for Business Users” to login to LTALink.

**6. When will the replacement of Netrust Token with “Singpass for Business Users” be initiated for my company?**

The replacement of Netrust Token will only be initiated when any of the authorised users in your company (including the Corppass Administrator) logs in to LTALink via “Singpass for Business Users”.

**Netrust Subscription**

**7. Will the Netrust Token annual subscription fee be pro-rated once LTALink authorised users switch to using “Singpass for Business Users”?**

The Netrust Token annual subscription fee will not be pro-rated. You may continue using the token till 30 June 2026 or switch to “Singpass for Business Users” for greater convenience. You may approach Netrust at 6212 1388 for assistance or enquiries related to your subscription plan and fees.

**8. What should I do with my Netrust subscription?**

Once you have switched to “Singpass for Business Users”, you will need to inform Netrust Pte Ltd to cancel your Netrust subscription to prevent incurring further annual subscription charges. You may approach Netrust at 6212 1388 for assistance or enquiries related to your subscription plan and fees.

## **Corppass Account Administration**

9. **What should the Corppass Administrator assign to authorised users to enable them to perform transactions in LTALink?**

There are **two steps** to be completed.

First, the Corppass Administrator needs to login to the Corppass Portal to create a Corppass account for each LTALink authorised user and assign the accounts with the role “LTALink User” for OneMotoring digital services.

Once done, the Corppass Administrator needs to login to the “Manage LTALink authorised users” digital service at LTA’s OneMotoring website using “Singpass for Business Users” to add the accounts of the authorised users to the list of LTALink authorised users and assign them with access to the required functions.

For more details on role assignment on Corppass Portal and OneMotoring, check out the user guide at [go.gov.sg/ltacpesa](http://go.gov.sg/ltacpesa).

10. **Will I be able to login to LTALink via “Singpass for Business Users” to perform transactions, if my Corppass Administrator did not assign the required role and access to me?**

You will not be able to access LTALink and perform transactions unless both steps detailed under Q9 have been completed.

11. **Will granting a Corppass account to my company’s LTALink authorised users allow the users to have full access to OneMotoring’s digital services and LTALink’s digital services for ESAs?**

Your company’s Corppass Administrator can login via “Singpass for Business Users” to assign and segregate different roles and access for each account using the Corppass Portal and/or the “Manage LTALink authorised users” digital service on OneMotoring to suit your business operation needs.

12. **I am my company’s Corppass Administrator. Why am I not able to access “Manage LTALink authorised users” via “Singpass for Business Users” on OneMotoring?**

You will need to login to the Corppass Portal to assign your account with a role with access to the “Manage LTALink authorised users” digital service on OneMotoring. This step needs to be completed before you can manage the access of your LTALink authorised users.

For more details on role assignment for OneMotoring digital service on Corppass Portal, check out the user guide at [go.gov.sg/ltacp](http://go.gov.sg/ltacp).

13. **My company has switched to using “Singpass for Business Users”. Why am I still not able to perform transactions in LTALink, or have access to fewer functions compared to before?**

Your access may not have been properly set up by your company’s Corppass Administrator. Do reach out to your company’s Corppass Administrator for clarification or to update your assigned access.

14. **My company has switched to using “Singpass for Business Users”. I would like to request for access to more/less functions. Do I need to apply through LTA?**

Your Corppass Administrator can update your access using the “Manage LTALink authorised users” digital service on OneMotoring.

For more details on how to update access to specific functions, check out the user guide at [go.gov.sg/ltacpesa](http://go.gov.sg/ltacpesa) .

15. **Is there a limit to the number of authorised users that the Corppass Administrator can assign to access the LTALink using “Singpass for Business Users”?**

There is no limit to the number of LTALink authorised users.

16. **Can my staff access LTALink if they are holding on to a foreign passport?**

The Corppass Administrator can only assign Corppass accounts to Singpass holders.